EWA
هيئة الكهرباء والماء
Electricity & Water Authority

General Satisfaction Index for Government Services at EWA

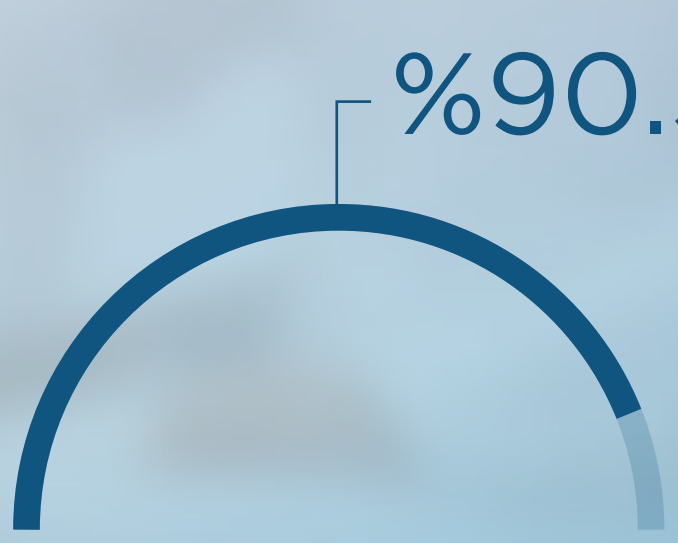
June 2026 – September 2026

General Satisfaction Index





Satisfaction with performance of government service providers



Satisfaction with performance of government services

EWA
هيئة الكهرباء والماء
Electricity & Water Authority

Overall Satisfaction with EWA Service Providers' Performance

Efficiency

+1.17% compared to previous quarter



Speed

+0.98% compared to previous quarter



Communication and Professionalism

+2.31% compared to previous quarter



هيئة الكهرباء والماء
Electricity & Water Authority

Customer Satisfaction with the Performance of Customer Service Centres

Customer Service Centre

Zayed Town



Customer Service Centre

Seef Mall (Muharraq)



Virtual Centre

